

# Commissioner Stewart Fines Highmark BCBS and Aetna \$483,000

DOVER, DE – Insurance Commissioner Karen Weldin Stewart today announced she has fined Highmark Blue Cross Blue Shield Delaware \$383,000 for numerous violations, including failure to pay policyholder claims in a timely fashion.

Commissioner Stewart has also fined Aetna, Inc. \$100,000 for failing to pay policyholder claims in a timely fashion and for charging excessive copays, among other violations.

The fines resulted from routine market conduct examinations of each insurer performed by Insurance Department examiners.

A copy of the Stipulation and Consent Order and the Market Conduct Exam Report for each matter may be found at

<http://delawareinsurance.gov/>

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